



## REGISTRATION POLICIES

**A NON-REFUNDABLE, Annual Registration Fee:** is charged. This fee goes toward insurance and registration with Gymnastics Nova Scotia & Gymnastics Canada. The fee of \$55 is paid once per year (September to August).

**Payment:** Registration can be done online with Visa, Mastercard or Visa / Mastercard Debit. Registration will be ongoing into each term depending on availability and tuition fee will be pro-rated for the number of weeks remaining in the term.

**Kidsport / Jumpstart:** Participants who apply for funding assistance, must provide proof at the time of registration. This can be by either the reference number or email confirmation that their application has been received by the applicable funding organization.

TAISO reserves the right to cancel an enrollment, without being selected to be placed in one of the following classes: Pre Intermediate, Intermediate, Mini Tumblers, Comp Intro & Competitive.

TAISO reserves the right to cancel an enrollment, if the child is not the appropriate age for a class, as listed in our schedule of class times.

### Term 1 Registration:

- ❖ All registration is on a first come – first serve basis. Each September is a new year, all participants are considered new members, and no spots are held from year to year.

### Term 2 & 3 Registration for Current Members:

- ❖ Returning Members – Automatic Re-Enrollment  
To hold your child's spot, TAISO will **automatically re-enroll** all current participants into Terms 2 & 3 for the same day.
- ❖ Payment Deadline:  
To confirm your spot, **payment must be made online** by the specific registration deadline. If payment is not received by the deadline, your spot will be released.
- ❖ Not Returning?  
Please email us before the specified date to cancel your enrollment.
- ❖ Changing or Adding a Class?  
Email your 1st, 2nd, and 3rd class choices, and we'll do our best to accommodate.

**Discounts:** TAISO offers the following discounts (not applicable to Summer Programs)

- 10% to the second child and a 20% discount for the third child in immediate family, to the lower tuition fee.
- Full Year Payment – a 7% discount is offered when making payment in full for Terms 1, 2, & 3 during the Fall Registration.

**Refund Policy:** The \$55 Annual Registration Fee is non-refundable. If for any reason after the first 1 or 2 classes, your child wishes not to continue, a refund or credit will be given for the classes remaining from the date by which TAISO is contacted. After 2 weeks into a program, Tuition Fees will be refunded **ONLY** for medical reasons.

**All refund requests must be made *in writing* to the club - please send us an email.**

**CANCELLATION POLICY** - In the event of extreme snow fall or other adverse weather conditions, cancellations will be posted on TAISO's website, Facebook page &/or answering machine. If necessary, persons will be notified by email / phone of class cancellation. If school or buses are cancelled, weekly Pre School classes will NOT be held. Classes cancelled due to "acts of nature" will not be rescheduled.

**RESCHEDULED CLASSES** - Classes missed due to scheduled holidays or competitions, will be held during TAISO's Administration or March Break. Please refer to "TAISO" Calendar, as some holidays may not be rescheduled and these classes will only be 11 weeks in length. Reminder emails of upcoming holidays and rescheduled classes will be sent closer to the date. Notices are posted in the foyer & mezzanine.

## PROGRAM POLICIES

**GYM ENTRY** - Only registered gymnasts & staff are permitted in the gym area with the exception of TAISO's **Parent 'n Tot classes, where 1 adult per child is required to actively participate.** Classes commence and end promptly at scheduled times. Should your child arrive late for class, please ensure an instructor is aware and takes your child to his/her group.

- Continuous late entry (10+ minutes) will not be tolerated. Please ensure punctuality out of respect for your child and your child's instructor(s). Should frequent lateness (3 times) occur, your child will not be allowed to enter the class. Please avoid this uncomfortable situation.
- Once a child has entered the gym area, it is necessary that they remain with the class. If a child does not want to participate or stay in the gym, parents will be notified and the child will be sent home.
- We kindly ask that parents wait in the kitchen with child, until greeting from instructor & meet your child in the foyer at the end of class.
- Please DO NOT drop your child off early without supervision & be on time to pick-up your child.

**BEHAVIOR** – TAISO strives to provide a fun and safe learning environment. In order to fulfil this commitment, we ask that all children abide by basic behavioural guidelines. Our instructors are trained to direct the energy and excitement that the program generates and if action needs to be taken due to a child's continuous interruptions or ongoing disregard for the rules, the instructor will notify parents and the child may be removed from that class for that day.

In an instance of bullying, whether it be physical or emotional bullying – a child will be removed immediately from the class for that day and the parent(s) notified. We ask for your cooperation in reaching a positive outcome for all.

**COMMUNICATION** is most important. While every effort is made to communicate clearly, there may be occasions when a gymnast, parent / guardian has concerns they wish to address. Please follow the established procedure:

- Gymnast and parent/guardian should first contact the instructor with concern(s) either after class or by leaving your name and phone number with Office Staff.
- The instructor will respond to this communication in a timely manner, noting it to the Program Director, Michelle DeBay.
- If gymnast or parent/guardian are not satisfied with the results of this response by the instructor, they may contact Michelle at office@taisogymnastics.ca to address the issue further.

### **DRESS CODE - All Parent 'n Tot, Active Start, Junior & Pre Intermediate classes**

#### **~ Appropriate Attire:**

- **Comfortable stretchy clothes!**
- Shorts/sweatpants/leggings and T-shirt/tank top (long enough to tuck in) or a gymsuit, must be worn.
- Bare feet
- Long hair - needs to be tied up - ponytail, braids, etc...
- Intermediate & Pre Comp gymnasts are required to purchase a TAISO gym suit upon entry into the program.

#### **Inappropriate Attire:**

- |                    |                                  |                                    |                    |
|--------------------|----------------------------------|------------------------------------|--------------------|
| * Crop tops        | * Sports bras worn as tops       | * Tank tops with spaghetti straps  | * Jeans            |
| * Skirts / Dresses | * Clothing with zippers or belts | * Jewelry (including neck chokers) | * 2 piece gymsuits |

### **No Water Bottles in the gym!**

**PARENT VIEWING** - TAISO's Mezzanine is for viewing should you desire to do so, but **IT IS A QUIET ZONE** – We kindly ask that everyone remains seated while upstairs, be considerate of each other & keep the noise level to a minimum. You are above our offices, and it can be very loud for staff below. If siblings or other children are here and are not watching classes, please leave the front row of seats for others who want to watch the class.

**PETS:** TAISO is an animal free zone. Please do not bring any pets into the facility!

## **TAISO Spectator Respectful Conduct Policy**

At TAISO we strive to create a safe, welcoming, and supportive environment for all athletes, coaches, families, and spectators. This Spectator Respectful Conduct Policy outlines the expectations for behavior to ensure that all feel respected and valued.

### **General Conduct Expectations**

All spectators are expected to:

- Treat athletes, coaches, judges, staff, and other spectators with respect and courtesy.
- Refrain from using foul, offensive, or derogatory language.
- Avoid behavior that could disrupt the event or create an unsafe environment.
- Follow all facility rules and staff instructions.
- Remain in designated spectator areas at all times.
- Do not enter competition or training areas unless authorized by facility staff.

### **Positive Support for Athletes**

- Encourage and cheer for athletes in a positive and supportive manner.
- Refrain from making negative comments about any athlete, coach, judge or team.
- Allow coaches to provide feedback and instruction to athletes without interference.
- Understand that gymnastics is a challenging sport and all participants deserve encouragement regardless of performance.

### **Prohibited Behaviors**

The following behaviors are strictly prohibited and may result in removal from and future restriction from the facility:

- Aggressive, disrespectful or threatening behavior toward anyone at the facility.
- Use of alcohol, drugs, or tobacco products on facility premises.
- Filming or photographing athletes without prior consent.

### **Enforcement of Policy**

- Facility staff and event organizers reserve the right to address violations of this policy.
- Violations may result in warnings, removal from the facility, or restrictions on future attendance.
- Serious infractions may be reported to appropriate authorities.

Thank you for your cooperation and for helping us create a positive and respectful environment for everyone involved in gymnastics.

### **TAISO Management**