

REGISTRATION POLICIES

A NON-REFUNDABLE, Annual Registration Fee: is charged. This fee goes toward insurance and registration with Gymnastics Nova Scotia & Gymnastics Canada. The fee of \$55 is paid once per year (September to August).

Payment: Registration can be done online with Visa, Mastercard or Visa / Mastercard Debit. Registration will be ongoing into each term depending on availability and tuition fee will be pro-rated for the number of weeks remaining in the term. **Please make an appointment via email for in person payments.**

Kidsport / Jumpstart: Participants who apply for funding assistance, must provide proof at the time of registration. This can be by either the reference number or email confirmation that their application has been received by the applicable funding organization.

TAISO reserves the right to cancel an enrollment, without being selected to be placed in one of the following classes: Pre Intermediate, Intermediate (Female & Male), Mini Tumblers, Pre Tens, TENS, Senior, Competitive.

TAISO reserves the right to cancel an enrollment, if the child is not the appropriate age for a class, as listed in our schedule of class times.

Term 2 & 3 Registration for Current Members: PLEASE DO NOT REGISTER FOR A DIFFERENT CLASS TIME or a \$25 administrative fee will be charged to your account. Your registration will be considered invalid, and your child removed from the class list.

Discounts: TAISO offers the following discounts (not applicable to Summer Programs)

- 10% to the second child and a 20% discount for the third child in immediate family, to the lower tuition fee.
- Full Year Payment – a 7% discount is offered when making payment in full for Terms 1, 2, & 3 during the Fall Registration.

Refund Policy: The \$55 Annual Registration Fee is non-refundable. If for any reason after the first 1 or 2 classes, your child wishes not to continue, a refund or credit will be given for the classes remaining from the date by which TAISO is contacted. After 2 weeks into a program, Tuition Fees will be refunded ONLY for medical reasons.

All refund requests must be made *in writing* to the club.

CANCELLATION POLICY - In the event of extreme snow fall or other adverse weather conditions, cancellations will be posted on TAISO's website &/or answering machine & if necessary, persons will be notified by email / phone of class cancellation. If school or buses are cancelled, weekly Pre School classes will NOT be held. Classes cancelled due to "acts of nature" will not be rescheduled. PLEASE CALL IF UNSURE!

RESCHEDULED CLASSES - Classes missed due to scheduled holidays or competitions, will be held during TAISO's Administration or March Break. Please refer to "TAISO" Calendar. Reminder emails of upcoming holidays and rescheduled classes will be sent closer to the date. Notices are posted in the foyer & mezzanine.

PROGRAM POLICIES

GYM ENTRY - Only registered gymnasts & staff are permitted in the gym area with the exception of TAISO's **Parent 'n Tot, where 1 adult per child is required to actively participate**. Classes commence and end promptly at scheduled times. Should your child arrive late for class, please ensure an instructor is aware and takes your child to his/her group.

- Continuous late entry (10+ minutes) will not be tolerated. Please ensure punctuality out of respect for your child and your child's instructor(s). Should frequent lateness (3 times) occur, your child will not be allowed to enter the class. Please avoid this uncomfortable situation.
- Once a child has entered the gym area, it is necessary that they remain with the class. If a child does not want to participate or stay in the gym, parents will be notified, and the child will be sent home.
- We kindly ask that parents wait in the kitchen with their children, until greeting from instructor & meet your child in the foyer at the end of class.
Please DO NOT drop your child off early without supervision & be on time to pick-up your child. Our staff continually reinforce the "wait in foyer" rule, but as most instructors continue with another class, it is difficult to ensure that your child stays inside the facility.
- If a **washroom trip** is necessary, the parent of the preschool child will be requested to come down and assist his/her child. The best scenario is to ensure your child has made that trip prior to class. 😊

BEHAVIOR – TAISO strives to provide a fun and safe learning environment. In order to fulfil this commitment, we ask that all children abide by basic behavioural guidelines. Our instructors are trained to direct the energy and excitement that the program generates and if action needs to be taken due to a child's continuous interruptions or ongoing disregard for the rules, the instructor will notify parents and the child may be removed from that class for that day.

In an instance of bullying, whether it be physical or emotional bullying – a child will be removed immediately from the class for that day and the parent(s) notified. We ask for your cooperation in reaching a positive outcome for all.

COMMUNICATION is most important. While every effort is made to communicate clearly, there may be occasions when a gymnast, parent / guardian have concerns they wish to address. Please follow the established procedure:

- Gymnast and parent/guardian should first contact the instructor with concern(s) either after class by sending an email to us at taiso.gymnastics@ns.aliantzinc.ca.
- The instructor will respond to this communication in a timely manner, noting it to the General Program Director, Michelle DeBay.
- If gymnast or parent/guardian are not satisfied with the results of this response by the instructor, they may contact Michelle at taiso.gymnastics@ns.aliantzinc.ca to address the issue further.

DRESS CODE - All Parent 'n Tot, Active Start, Junior & Pre Intermediate classes

- Comfortable Stretchy Clothing - Shorts/sweatpants/leggings and T-shirt or a gysuit, must be worn. **Please do not wear: tank tops with spaghetti straps, sports bras, crop tops, dresses or skirts.** As well NO jewellery (including neck chockers), zippers or belts. It is best for hair to be tied back. Bare feet is preferred however, gym slippers are acceptable.
- **No Water Bottles in the gym!**
- Two(+) hours/week female gymnasts are required to purchase a TAISO gym suit upon entry into the program.

PARENT VIEWING - AISO's Mezzanine is for viewing should you desire to do so, but **IT IS A QUIET ZONE** – We kindly ask that everyone remains seated while upstairs, be considerate of each other & keep the noise level to a minimum. You are above our offices, and it can be very loud for staff below. If siblings or other children are here and are not watching classes, please leave the front row of seats for others who want to watch the class.

PETS: TAISO is an animal free zone. Please do not bring any pets into the facility!